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DF Blumberg - *Managing Service Quality*, 1998 - ingentaconnect.com

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MH Tafti - *Industrial Management and Data Systems*, 2005 - emeraldinsight.com

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S Grabner-Kräuter, EA Kaluscha - *International Journal of Human-Computer Studies*, 2003 - Elsevier

... minimize misrepresentation of product and **service** quality and ... intentions and by the perceived **risk** of the ... depends considerably on his **assessment** of the ...

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CS Langdon - *Computer*, 2003 - doi.ieeecomputersociety.org

... to arrive early, adopters **risk** getting stuck ... services or protocols for **service-provider-specific** processes ... authentication, credit worthiness **assessment**, and so ...

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B Bahli, S Rivard - *Journal of Information Technology*, 2003 - ingentaconnect.com

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B Stanbery - *Journal of Telemedicine and Telecare*, 2006 - jtt.rsmjournals.com

... must be addressed by rigorous **risk assessment**, backed by a high ... agency (a so-called 'certification **service provider**') acting as a trusted **third party**. ...

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